

## CASE STUDY

### Global Vox Helps OCR Deploy RackWare's DR Solution on OCI



- OCR's unique EASETM software suite automates the supply chain processes, making trade faster and simpler.
- OCR has simplified export and import processes for Fortune 500 companies across numerous diverse industries.
- Global Vox offers innovative management services by leveraging IT technology solutions across heterogeneous infrastructures. Global Vox has brought enhanced efficiency and productivity to over 80,000 customers.

#### PROBLEM

1. OCR's first true cloud solution
2. High degree of security required for OCR clients
  - a. Encryption of data in transit
  - b. Network Security
  - c. Government and Federal cloud options
3. Limited client resources.

#### RESULT

1. Implement a DR solution with RackWare DR as the out-of-box software component for EASETM applications.
2. DR drill confirmed application function in DR site.

*"Our partnership with RackWare afforded us more time to focus on our client. RackWare provides excellent products and the right support so our team can execute effectively with a comprehensive solution."*

**Chris Couture, VP**  
Innovation & Solutions, GlobalVox



Founded in 2002, Global Vox is committed to offering innovative managed services portfolio and ultimate customer experience that drives innovation and accelerates growth. We leverage IT consulting services and technology solutions that deliver tangible business value and meets the changing needs of the business. Our role is to enhance the efficiency and productivity of your staff so that they can focus on other key business initiatives.



RackWare provides an intelligent highly automated Hybrid Cloud Management Platform that extends across physical and virtual environments. It provides greater availability and flexibility for enterprise IT users, and reduced costs for enterprise IT providers. RackWare customers realize a cost savings of 40 to 50 percent, a reduction in time and resources by 20:1, while getting the highest performance and availability out of their cloud. RackWare is a well-established private company supporting customers from the Fortune 500 and large public agencies, around the globe.